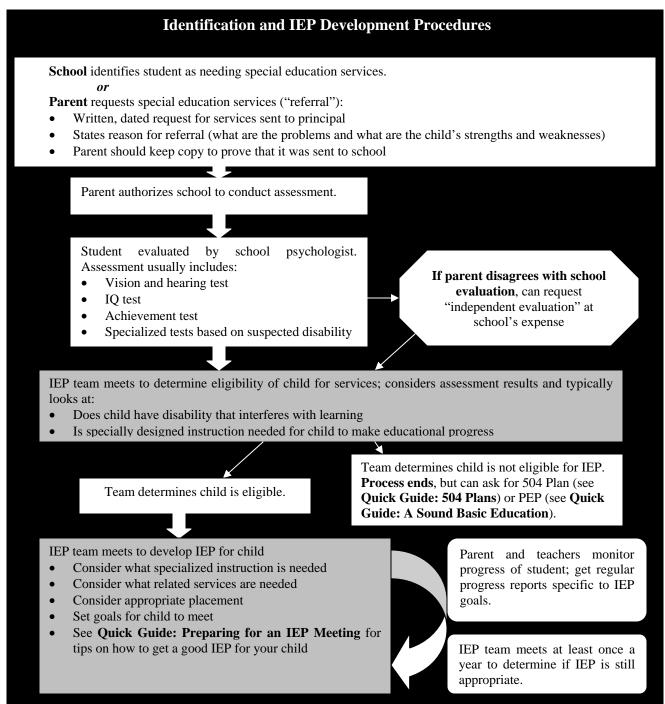
#### **QUICK GUIDE: THE SPECIAL EDUCATION PROCESS**

Procedures exist to help identify children needing special education services, to determine whether children are in fact eligible for special education services, to develop services specific to their needs, to ensure that those services are delivered effectively, and to allow parents to challenge decisions they disagree with.



#### **Dispute Resolution Procedures**

Sometimes disagreements may arise between the parent and other members of the IEP team. The disagreement can be anything from a refusal to test a student, to disagreement over eligibility, to inability to agree on what services or goals are appropriate in the IEP, to whether the school is providing the services effectively. There are established procedures to resolve these disagreements.

### **Informal Resolution:**

- Conferences with teachers, principal, special education program administrators
- IEP meetings (parents can request IEP meeting at any time to address concerns or adjust IEP)
- Facilitated IEP meetings the State provides facilitators who can attend IEP meetings to help resolve problems or concerns the school or parent may have; this is helpful if the relationship between the parent and school officials or teachers has gotten strained
- Contact consultants at the State Department of Public Instruction (DPI). They are impartial and provide advice and guidance on options parents have in disputes. They are Lynn Smith (919-807-3978) and Kate Neale (919-807-3979).

## Mediation:

- If both the parent and school agree, the State provides a mediator who can help the sides resolve disputes.
- Requesting mediation cannot delay a parent's rights to a due process appeal

#### **Due Process Appeal:**

- This is an administrative hearing conducted by state administrative court
- It is a formal process, similar to a trial. Each side can call witnesses and present documentary exhibits.

#### **State Complaint:**

- File a formal, written complaint with DPI
- Triggers official investigation by Exceptional Children's Division of DPI
- Investigation completed within 60 days

# **Sample Letters and Documents**

Attached to this Quick Guide are two sample letters.

The first is a request for evaluation. In this letter, parents should explain why they think the child may have a disability that is affecting their ability to learn, what the specific shortcomings or challenges the child has with school, and what the child's strengths and weaknesses are academically and socially. Providing detail in this letter is not bad.

The second is a request for an IEP team meeting. Parents might want to alter their child's IEP if current services do not seem to be working. If progress reports do not show improvement or child is struggling with work or behavior, you can request a new meeting

so the team can consider those developments. Again, parents should provide specific information about why they think the IEP is not working.

#### Request for Special Education Evaluation

Date: / /

Your name: Your full mailing address:			
Name of the Principal: School's mailing address:			
Dear:			
I am writing to request that exceptional children's service concerned about because	es. His/her date of birth is his/her	educational	I am
			·

Please contact me within ten business days to schedule a time to meet with you to discuss the process and for me to sign any necessary paperwork so that my child's needs can be addressed as soon as possible. Also, please accept this request as written consent to evaluate my child to determine eligibility for special education services.

I look forward to hearing from you soon. My daytime telephone number is \_\_\_\_\_\_. Thank you for your time.

Sincerely,

\_\_\_\_\_

# Request for IEP Team Meeting

Date: \_\_\_\_/\_\_\_/

Your name: Your full mailing address:			_			
_						
Dear:						
I am writing to request an IEP to discuss	-	-				,
His/her date of birth is business days to arrange an IE			Please	contact me	within	ten
I look forward to hearing Thank yo	•	My o	daytime	telephone	number	is is

Sincerely,

\_\_\_\_\_