May 29, 2007

Memorandum

To:          Incoming LLM and Exchange Law Students
From:        Ken Hirsh
Re:          Computer Purchase and Orientation Sessions

On behalf of the Computing Services staff I welcome you to the school of law.

Electronic communication with computers is an important and integral part of life in the law school. Although students are not required to own a computer, many of you already own one or are considering purchasing a new computer. To provide maximum compatibility with our network and to best enable our staff to support your needs, I urge you to review our recommended specifications for new computers. These are available online at <http://compspecs.law.duke.edu>. I especially want to emphasize that the only versions of Windows we will support in the upcoming academic year are Windows XP Professional Edition, Windows Vista Business Edition, and Windows Vista Ultimate Edition. We do not support Windows 98, Windows Me, Windows 2000, Windows XP Home Edition, or Windows Vista Home Edition. We will support Macintosh computers that run OS X on the Intel platform, including MacBooks.

If you are going to purchase a new computer, we recommend you purchase one from the Duke University Computer Store, which can offer you computers under the Duke Technology Advantage Plan. That plan offers many outstanding features, including Dell and Lenovo notebook models with 4-year warranties that include protection from spills and screen breakage. You can find detailed information about ordering at <http://www.dukecomputerstore.com>, or call the store at +1 919-684-8956.

Regardless whether you have your own computer, you should attend a training session which will familiarize you with using the Student Research Network. A schedule will be available at orientation.

During the summer we will mail you a letter containing your LawID credentials. Your LawID gives you access to services including law school email, network file storage and printing. Please be certain your current mailing address is on record with the university so this information will reach you. If you do not receive your LawID by August 1, please call me at 1+ 919-613-7155.

Once you receive your LawID, please visit our web site at <http://computing.law.duke.edu>. There you will find information about configuring your computer for our network environment.

Additionally, during the summer the university registrar will send you information about your Duke NetID. The NetID, which is separate from the LawID, is used for accessing several university services, including ACES, the online course registration system. If you do not receive your NetID information...
by August 1, please contact the university Office of Information Technology help desk at +1 919-684-2200. You will need your NetID at orientation.

I look forward to meeting you.